

Exemplary Provider® Pharmacy Services Accreditation

Community | Infusion | Compounding | LTC | Specialty Drugs | DMEPOS



The Compliance Team is a Medicare-approved* national healthcare accreditation organization offering a full line-up of industry leading Exemplary Provider® accreditation programs for pharmacy that focus on core pharmacy business practices in addition to offering customized accreditation tracks for the following pharmacy services:

- Community Pharmacy including Medicare-approved DMEPOS accreditation
- Long-term Care
- Home/ Ambulatory Infusion
- Sterile/ Non-sterile Compounding
- Specialty Drugs
- Travel/Retail Clinic
- Patient-Centered Pharmacy Home™
- TelePharmacy

The Compliance Team's industry leading accreditation process has proven in thousands of pharmacies around the

country that comprehensive, multiple service, pharmacy accreditation need not be difficult or costly to realize.

Plain language Safety-Honesty-Caring® quality standards and expert-led webinars dramatically simplify the accreditation process while P&P templates, self-assessment checklists, and access to our **Patient Quality Measurement** reporting database are included at no extra cost.

It all adds up to achieving healthcare delivery excellence The Compliance Team's Exemplary Provider® way.

Advantages of Exemplary Provider Accreditation:

- Helps pharmacies comply with Medicare's "star" ratings, state licensure and managed care requirements
- Streamlines core pharmacy business operations
- Medication Therapy Management (MTM) addressed
- Improves the patient/ pharmacy experience
- Nationally recognized 3rd-party quality validation
- Positions your organization for long-term growth



P.O. Box 160
905 Sheble Lane, Suite 102
Spring House, PA 19477
(215) 654-9110
www.TheComplianceTeam.org
info@TheComplianceTeam.org

*The Compliance Team, Inc. is approved by the Centers for Medicare and Medicaid Services to accredit Part A-Rural Health Clinic, Patient-Centered Medical Home, and Part B-DMEPOS providers.



Accreditation programs

Rural Health Clinic - *Medicare-approved*
Patient-Centered Medical Home
Immediate Care Clinic
Sleep Care Management
DMEPOS - *Medicare-approved*
Ocularist/ Anaplastologist
Private Duty

Pharmacy Services:
Community Pharmacy
DMEPOS - *Medicare-approved*
Sterile & Non-sterile Compounding
Long-term Care
Specialty Drugs
Infusion
Travel/ Retail Clinic
Patient-Centered Pharmacy Home™
TelePharmacy

Corporate Headquarters

The Compliance Team, Inc.
P.O. Box 160, 905 Sheble Lane, Suite 102
Spring House, Pennsylvania 19477

Phone: 215-654-9110; Fax: 215-654-9068
e-mail: info@TheComplianceTeam.org
Website: www.TheComplianceTeam.org

National Recognition

The Compliance Team, Inc. is authorized by the Secretary of the Department of Health and Human Services of the United States of America, and approved by the Centers for Medicare and Medicaid Services (CMS) to accredit Part-A Rural Health Clinic (RHC), Patient-Centered Medical Home (PCMH) and Part-B Durable Medical Equipment, Prosthetics, Orthotics, Supplies (DMEPOS) providers; giving the firm the distinction of being the 1st nationally recognized, certified woman-owned, healthcare accreditation organization.

Setting the Example for Others to Follow

The ComplianceTeam (TCT) was formed in 1994 for the purpose of developing healthcare's 1st simplified, operations-based, accreditation programs. Sandy Canally, principal author and architect of the firm's proprietary service specific Exemplary Provider® Award accreditation program series entitled Safety-Honesty-Caring® Quality Standards and Evidence of Compliance, filed the first such program standards for Durable Medical Equipment providers at the Library of Congress in 1998.

"Simplification leads to clarity and clarity allows the provider to focus on what matters most to patients. For accreditation purposes, those values are Safety-Honesty-Caring®." – **Sandra C. Canally, RN,**

Founder & Chief Executive Officer

Exemplary Provider Accreditation Goals

Predicated on the belief that "every patient deserves exemplary care," our mission is to promote healthcare delivery excellence through sustainable quality improvement methods that are not difficult or costly to realize, and that they simplify the accreditation process while establishing Safety-Honesty-Caring® as core patient relationship values.

Paradigm-Shifting Innovations

The Compliance Team was the first national healthcare accreditation organization to incorporate into each of its Exemplary Provider accreditation programs: plain-language service specific quality standards, expert mentoring, administrative documentation, self-assessment checklists,

corporate compliance/anti-fraud measures, and a patient satisfaction reporting and benchmarking database web portal.

Promoting Healthcare Excellence

PDFs of The Compliance Team's service specific Safety-Honesty-Caring Quality Standards and Evidence of Compliance have always been FREE of CHARGE at TheComplianceTeam.org.

Accreditation Process

Provider organizations are guided to healthcare delivery excellence while going through a dramatically simplified operations-based accreditation process that melds with everyday patient care practices and business operations. (There is no need for providers to change their existing business models.) Applicants enroll for three years plus an orientation period that takes between 2 and 6 months to complete. e.g. DMEPOS versus Rural Health Clinic.

Expert Mentoring = Unrivalled Value

A TCT Advisor is assigned to each new participating organization. Our Advisor conducts a series of orientation webinars guided by plain-language Safety-Honesty-Caring quality standards and their corresponding service-specific Evidence of Compliance covering: Administration, Patient Services, Infection Control, Risk Management, Corporate Compliance, Human Resources, Government Regulatory measures, and where applicable, CMS Conditions for Certification of Rural Health Clinics. Following a successful On-site Evaluation, participants receive a service specific Exemplary Provider® Award Certificate of Accreditation.

Patient Quality Measurement™ (PQM)

Access to The Compliance Team's national patient satisfaction reporting and benchmarking web portal is a value-added feature of every Exemplary Provider accreditation program. Participants have the option of benchmarking against our national database, which holds the results of over 2 million standardized questionnaires, or they can customize their own questionnaire to generate Excel® compatible intracompany multi-location reports.

