Changing behavior across a population can be challenging. Not all patients respond to the same message or the same delivery method. We engage pharmacists across multiple delivery channels to tailor the conversation to a member and the unique mix of adherence barriers they face. Our Insight™ Clinical Engine identifies the services most relevant to your members from a range of interventions designed to help them better understand their medication therapy, take it appropriately and stay on track for optimal results.

**ADHERENCE**

**GUARANTEED PERFORMANCE**

Select a performance guarantee that aligns with your goals for the high value, triple-weighted adherence measures for diabetes, hypertension (RAS antagonists) and cholesterol (statins).* With our patient-specific modeling, we deploy targeted interventions at the right time to help members stay on track.

**STAR RATING**

Choose your desired Star Rating for each adherence measure.

**POPULATION PDC**

Select a target rate of members who reach >/=80% PDC.

**SERVICE ACTIVITY**

Set your desired number of interventions.

Our predictive modeling projects member adherence with 90%+ accuracy.

**PHARMACIST INTERVENTION DRIVES ADHERENCE IMPROVEMENT**

*Additional terms and conditions apply.

**Personal Pharmacist™ Hai Wu
Stop and Shop Pharmacy 020**

A TIP indicated one of Hai’s patient was not adherent to their anti-diabetic medication. Hai reached out to the patient and counseled them on the value of adherence, converted them to a 90-day fill of their medication and enrolled them in the Adherence Monitoring Program. Hai monitored the patient through quarterly checkpoints to ensure the patient’s continued adherence through year-end.
Team up with OutcomesMTM

to reduce medication-related health risks, engage your members in their healthcare and improve performance on Star Ratings. Through targeted Medication Therapy Management (MTM) services delivered by our Personal Pharmacist™ Network in communities across the U.S. and our telephonic Patient Engagement Team, OutcomesMTM helps plan sponsors improve performance on key quality measures. Choose the Star Boost solutions that align with your desired focus areas.

With OutcomesMTM, you gain:

- Access to our unmatched nationwide network of trusted, community pharmacists in retail pharmacies, clinics/health systems, long term care and our supplementary telephonic channel
- Prompted member-specific intervention by an MTM provider in the most widely used clinical platform—Connect™
- Ability to scale your program to meet evolving requirements from CMS as well as your goals and budget
- An experienced partner with deep expertise in successful medication therapy management programs
- Confidence that your program is conducted within a HITRUST CSF certified platform and puts quality at the forefront

In 2018, OutcomesMTM®

- Addressed 420K medication therapy problems to optimize health outcomes
- Facilitated 1.9 M adherence interventions to identify and eliminate adherence barriers
- Secured $436M in healthcare savings based on our Actuarial Investment Model (AIM®)
- Attained 94% patient acceptance rate for patient-level consultations
- Obtained 75% validation in prescription claims data for successful interventions

Outcomesmtm.com

STAR BOOST solutions for Star Rating performance