



Optimizing Health by Advancing the Quality of Medication Use

PRESS RELEASE

PQA Task Force Identifies 15 Actions to Foster Adoption of Pharmacist-Provided Care

Guide Aims to Inspire Collaboration Between Community Pharmacy Organizations and Payers

Alexandria, Va. (March 26, 2019) – A Pharmacy Quality Alliance (PQA) task force has identified 15 actions that pharmacists and payers can take to foster the adoption of pharmacist-provided care. Pharmacist-provided care can transform the pharmacist’s role in healthcare from a medication dispenser to an indispensable clinical care team member, who provides affordable, accessible and high-quality healthcare services that improve patient outcomes.

“Pharmacists are the clinicians most accessible to patients and uniquely positioned to provide care that effectively engages patients in medication management and chronic disease management,” Laura Cranston, RPh, PQA Chief Executive Officer, said. “The recommended actions identified by this task force can help pharmacists sustainably partner with payers and other healthcare stakeholders to deliver essential, value-based care.”

The actions are the centerpiece of a PQA action guide, “[Strategies to Expand Value-Based Pharmacist-Provided Care](#),” that was shaped by a multi-stakeholder roundtable and an industry survey of more than 50 community pharmacy chain organizations, pharmacists, healthcare payers, and technology vendors. The recommended actions highlight the need for risk-sharing partnerships, the potential of innovative payment models and the importance of improved data sharing for outcomes-focused care.

In addition to actions, the guide contains real-world examples of successes and challenges of implemented pharmacist-provided care programs. Valuable insights on trends in pharmacy practice and details on the surveys and roundtable are included.

“Pharmacists and payers share the same goal,” said Loren Kirk, PharmD, PQA’s Director of Stakeholder Engagement, who managed the task force and action guide. “Both want to improve patient outcomes. Now is the time for pharmacies and payers to align their efforts and develop sustainable partnerships that are mutually beneficial and advance high-quality patient care.”

The goal of the action guide is to spark conversation and collaboration between community pharmacy organizations and healthcare payers. PQA is a neutral convener that supports the collaboration of stakeholders and works to expand awareness and support adoption of pharmacist-provided care.

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