

# SOCIAL DETERMINANTS OF HEALTH FORUM

# EXPLORING MEDICATION ACCESS & QUALITY

November 14-15, 2018 Westin Hotel Alexandria, VA









As our health system continues to move towards value-based care, healthcare stakeholders are progressively regarding the social determinants of health (SDOH) as critical components of value. However, efforts to improve healthcare access and patient health outcomes have predominantly focused on health system factors. Similarly, there is a paucity of quality measures that target social determinants of health and access. Measurement can be used to quantify the impact of SDOH on quality, the degree to which health care providers are assessing risk and connecting patients to resources, and the effectiveness of interventions in improving health equity.

An actionable discussion around social determinants of health and medication. access should not occur in a silo. Senior healthcare decision-makers need to understand the impact of social determinants on achieving quality care goals and to mobilize around the challenges with and the opportunities for addressing unmet social needs. A critical part of such efforts is engaging healthcare stakeholders around a shared dialogue. As we open this Social Determinants of Health Forum, we begin with the question "what does social determinants of health mean to you"? Here is what you said.





#### WEDNESDAY, November 14, 2018

All sessions will be held in Edison A-D, Second Level

#### 1:00 pm - 1:15 pm

#### **Welcome Remarks**

Laura Cranston, RPh Chief Executive Officer, Pharmacy Quality Alliance

#### 1:15 pm - 2:15 pm

Keynote: The True Fall & Harvest of the Haves & Have Nots: A Social Determinants of Heath Perspective

Renaisa Anthony, MD, MPH Physician & Founder, W3CProductions

#### **Session Objectives:**

- Explain social factors that influence health.
- Describe challenges, opportunities, and a future vision for health equity.
- Discuss the role of the health care system and quality measurement in addressing social determinants.

#### 2:15 pm - 2:45 pm

### My Zip Code and Me: When Social Determinants Get Personal

Amina Abubakar, PharmD Owner, Rx Clinic Pharmacy

Faye Marshall, Patient and Patient Advocate Del Price, Patient Advocate and Caregiver

#### **Session Objectives:**

- Describe the personal impact of social determinants in navigating the healthcare system.
- Discuss the role of the healthcare system in addressing social determinants by sharing personal experiences/interactions.
- Discuss solutions to overcome these challenges, and what the healthcare system can do to help address those challenges.

#### 2:45 pm - 3:00 pm **Break & Exhibits**

3:00 pm - 3:45 pm

### What's the ROI? Bold Goals, Better Outcomes

#### Amit Parulekar, MS, MBA

Corporate Strategy Lead, Office of Population Health, Humana

#### **Session Objectives:**

- Describe the role of disparate data in addressing SDOH.
- Identify challenges to tackling SDOH.
- Discuss the ROI of targeted interventions around SDOH.

#### 3:45 pm - 4:45 pm

#### **Discussion Panel**

#### Moderator: Tom Hubbard

Vice President, Policy Research, NEHI-Network for Excellence in Health Innovation

#### Arti Bhavsar, PharmD

Senior Director, Care Management and Patient Engagement, IBM Watson Health

#### R. Shawn Martin

Senior Vice President, Advocacy, Practice Advancement and Policy, American Academy of Family Physicians

#### Jeff Newell, RPh

Chief Executive Officer, Pharmacy Quality Solutions

#### Derek Robinson, MD, MBA

Vice President & Chief Medical Officer, Blue Cross and Blue Shield of Illinois

#### Will Shrank, MD, MHSH

Chief Medical Officer, UPMC Health Plan

#### 4:45 pm - 6:00 pm **Networking Reception**























## -AGENDA-

#### **THURSDAY, November 15, 2018**

All sessions will be held in Edison A-D, Second Level

6:00 am - 7:00 am Fun Run/Walk

(Meet in the Hotel Lobby)

8:00 am - 8:45 am Continental Breakfast

8:45 am - 9:15 am

A Conceptual Framework of the Patient Medication Access Journey and Quality Measurement

Matthew Pickering, PharmD, RPh

Director, Research & Quality Strategies, Pharmacy Quality Alliance

#### **Session Objectives:**

- Explain the patient medication access journey.
- Identify common barriers across various points in the patient journey.
- Discuss how the conceptual framework can be used to inform gaps in medication access.
- Describe the utility of the framework to inform quality measurement and to identify opportunities for improving medication access.

9:15 am - 10:00 am

#### **Discussion Panel**

Moderator: Matthew Pickering, PharmD, RPh

Director, Research & Quality Strategies, Pharmacy Quality Alliance

Hilary Campbell, PharmD, JD

Research Associate, Duke-Margolis Center for Health Policy

Kathryn Derose, PhD, MPH

Senior Policy Researcher, RAND Corporation

Alicia DeStefano, MS, RN

Independent Consultant

#### Nicolette Mehas, PharmD

Director, Quality Measurement, National Quality Forum

Mitzi Wasik, PharmD

Senior Director, Patient Safety and Quality, Aetna

10:00 am - 10:15 am **Break & Exhibits** 

10:15 am - 11:00 am

## **Keynote: How Do We Measure a State of Equitable Opportunity?**

Philip Alberti, PhD

Senior Director, Health Equity Research and Policy, Association of American Medical Colleges

#### **Session Objectives:**

- Define equity and highlight the difference between inequity and disparity.
- Discuss strategies that promote equitable opportunities.
- Describe the importance of engaging communities and patients to address inequities.

#### 11:00 am - 11:50 am

# Beyond Risk Adjustment: The Role of Quality Measurement in Improving Access and Reducing Disparities

#### **Session Objectives:**

- Discuss the utility of risk adjustment within quality measurement.
- Discuss how patient-centric measure development can impact health disparities.
- Describe how quality measures can improve healthcare access and equity.

















#### **Discussion Panel**

Moderator: David Nash, MD, MBA
Dean, Jefferson College of Population Health

#### Erin Benson, MA, MBA

Research Associate, Duke-Margolis Center for Health Policy, Director, Market Planning, LexisNexis Health Care

#### John Bernot, MD

Vice President, Quality Measurement Initiatives, National Quality Forum

#### Keri Christensen

Director, Research Innovation, National Committee for Quality Assurance

#### Eric Gascho

Vice President, Policy and Government Affairs, National Health Council

#### 11:50 am - 12:00 pm

#### **Closing Remarks**

#### Matthew Pickering, PharmD, RPh

Director, Research & Quality Strategies, Pharmacy Quality Alliance

#### 12:00 pm Adjournment



PQA would like to thank the following sponsors for their generous support of the SDOH Forum:







# · KEYNOTE BIOS ·



Renaisa S. Anthony, MD, MPH
Physician & Founder
W3CProductions

Dr. Renaisa Anthony is a licensed physician, public health practitioner and public policy advocate. Growing up in the inner city of Detroit, MI exposed her to the impact of poverty and the social determinants of health on long-term health and life outcomes. As a result, she is personally and professionally dedicated to achieving Healthy People 2030 goals to "eliminate health disparities, achieve health equity and attain health literacy to improve the health and well-being of all" through medicine, public health, and policy.

She is an NIH funded and published researcher focusing research efforts on the underlying causes and solutions to health inequities among disadvantaged populations and has led medical missions across Africa, Central and South America. She most recently served as the Deputy Director of the Center for Reducing Health Disparities at the University of Nebraska Medical Center for over 7 years before launching her own consulting and telemedicine company in 2017. She serves on the National Institutes of Health (NIH), Health Disparities & Equity Promotion Study Section and chairs federal grant reviews for the Centers for Disease Control, Office of Minority Health, Office on Women's Health and the NIH. In 2017, she was awarded the Congressional 40 Under 40 Leader in Health Care Award.

Dr. Anthony earned her MD at the University of Chicago, MPH at Harvard University, internship training at Vanderbilt University and fellowship in health policy at the NIH and the Office of the Surgeon General.



Philip M. Alberti, PhD
Senior Director, Health Equity Research and Policy
Association of American Medical Colleges

As the Association of American Medical College's (AAMC) Senior Director, Health Equity Research and Policy, Philip M. Alberti, PhD, supports the efforts of academic medical centers to build an evidence-base for effective programs, protocols, policies and partnerships aimed at eliminating inequities in health and healthcare. He joined the AAMC in 2012 to increase the visibility and to identify and develop opportunities that facilitate the conduct of health equity research at AAMC-member medical schools and teaching hospitals.

Previously, Dr. Alberti led research, evaluation, and planning efforts for a Bureau within the New York City Department of Health and Mental Hygiene that works to promote health equity between disadvantaged and advantaged neighborhoods. In that capacity, he developed research partnerships between government, academic, and local institutions, helped design policies and interventions targeting local inequities, and evaluated these and other efforts. Dr. Alberti holds a BA in psychology and a PhD degree in Sociomedical Sciences from Columbia University and was a National Institute of Mental Health Fellow in the Psychiatric Epidemiology Training program.

















# · SPEAKER BIOS ·



#### **Amina Abubaker, PharmD**

Dr. Abubaker is the owner of Rx Clinic Pharmacy in Charlotte, NC, and President and Founder of the Avant Institute of Clinicians which offers pharmacist-led, collaborative clinical services and practice sessions with real patient cases and clinic scenarios. She graduated from the Philadelphia College of Pharmacy University of the Sciences. She is a clinical pharmacist, Certified HIV Specialty Pharmacist, a preceptor to UNC Chapel Hill residents and students from several pharmacy schools. She has fostered an environment that showcases the significance and impact on patient care of community pharmacists by collaborating with physicians and expanding pharmacist-led clinical services in her community. Her accolades include 2012 PDS Pharmacist of the Year, Entrepreneur of the Year in 2015, and 2018 Entrepreneur of the year with Next Generation Pharmacist.



#### Erin Benson, MA, MBA

Ms. Benson is Director, Market Planning for LexisNexis Health Care. Her focus is on the development and execution of strategic planning for Identity Management and Socioeconomic Determinants of Health solutions. Prior to joining LexisNexis, Ms. Benson worked at Deloitte Consulting. She holds a Bachelor degree and Master degree in Human and Organizational Development from Vanderbilt University and an MBA in Strategy and Management from Duke University, The Fuqua School of Business.



#### John Bernot, MD

Dr. Bernot is Vice President of Quality Measurement initiatives at National Quality Forum (NQF). He provides broad clinical guidance to NQF and leads the organization's Health Equity Program and health information technology initiatives, as well as key efforts to prioritize NQF's measure portfolio and obtain feedback on measure use. Previously, Dr. Bernot was a Senior Director in NQF's quality measurement department and the lead staff for the Measure Applications Partnership Clinician Workgroup, which evaluates quality measures for the Medicare Shared Savings Program (MSSP) and the Merit-Based Incentive Payment System (MIPS). Dr. Bernot is a practicing family medicine physician with specialized expertise in healthcare quality measurement and health information technology. Prior to joining NQF, he served as Vice President of Product Development and Information Technology for the Quality Indicator Project, a subsidiary of the Maryland Hospital Association. Dr. Bernot earned his Doctor of Medicine at The Ohio State University College of Medicine and his Bachelor of Science degree from Duquesne University.















# -SPEAKER BIOS -



#### Arti Bhavsar, PharmD

Dr. Bhavsar is Senior Director, Solution Support, Clinical Decision Support & Patient Education at IBM Watson Health. Dr. Bhavsar, is a pharmacy leader with extensive experience managing clinical, operational, financial and safety services. As a subject matter expert in Provider Solutions such as Micromedex® and medication management services endeavors, Dr. Bhavsar serves as a vital link between practicing clinicians and IBM Watson Health product teams. Prior to IBM Watson Health, Dr. Bhavsar was Medication Safety Officer at Florida Hospital. Her portfolio of experience also includes leading Clinical Pharmacy Services, work-flow optimization initiatives, regulatory compliance and served as the Pharmacy & Therapeutics Coordinator for formulary management across the organization with focus on safety, quality and health economics. She earned her Doctor of Pharmacy from the University of Florida and completed a PGY-1 Residency at Florida Hospital Orlando.



#### Hilary Campbell, PharmD, JD

Dr. Campbell, PharmD, JD is a Research Associate at the Duke-Margolis Center for Health Policy, and recently served as the acting Special Assistant for the Chief Data Officer of the NC Department of Health and Human Services. She provides guidance on a wide variety of clinical, legal, regulatory, policy, and technology issues, with a recent focus on the opioid epidemic. She also manages projects, advises health data analysts, and assists faculty with course design and implementation. Before coming to Duke-Margolis, Dr. Campbell was the 2015-2016 Health Law Fellow at the Duke University Office of Counsel, where she worked on legal issues related to health care, graduate medical education, and biomedical research. She earned her PharmD from UC San Francisco and her law degree from Duke.



#### Keri Christensen, MS

Ms. Christensen is Director of Research Innovation at the National Committee for Quality Assurance (NCQA). Her industrial engineering background led her to a career in health information technology. Keri did her masters work in patient safety and healthcare quality and is a Lean/Six Sigma Green Belt. She spent several years as a measure developer at the Physician Consortium for Performance Improvement. Prior to coming to NCQA, Keri worked in Chicago in the Medicaid managed care and accountable care organization space at Medical Home Network. In 2016 she was the Phyllis Torda Health Care Quality Fellow at NCQA and her research focused on social determinants of health.



#### Laura Cranston, RPh

Ms. Cranston serves as the Chief Executive Officer of the Pharmacy Quality Alliance. In this role, she oversees the development of medication use measures, and works with organizations, including health plans, PBMs, community pharmacy organizations, employers and others to encourage the uptake and implementation of meaningful medication use measures into the marketplace. Prior to her current position, Laura served as the Executive Director for the Institute for the Advancement of Community Pharmacy. Prior to that, Laura served as the Vice President of Pharmacy Affairs for National Association of Chain Drug Stores. Laura is a pharmacy graduate of St. John's University College of Pharmacy and Allied Health Professions and former Executive Resident of the American Society of Consultant Pharmacists.















#### Kathryn Derose, PhD, MPH

Dr. Derose is Senior Policy Researcher, RAND Corporation and Professor of Health Policy, Pardee RAND Graduate School. She focuses on understanding and addressing health and healthcare disparities among underserved populations in the U.S. and Latin America. She has expertise in healthcare access and quality issues, the social determinants of health, and faith-based and other community-based partnerships to address health disparities. Dr. Derose has led multiple NIH-funded studies on health disparities, including current studies focused on improving HIV treatment adherence among food insecure individuals in the Dominican Republic and increasing physical activity among Latinos through linking Latino churches and their local parks in Los Angeles. She serves on RAND's Human Subjects Protection Committee. She has a PhD in Health Services Research and MPH from the UCLA School of Public Health and a BA in Comparative Area Studies - Latin America from Duke University.



#### Alicia DeStefano, MS, RN

Ms. DeStefano is an independent consultant who has been engaged in healthcare quality throughout her career in hospitals, managed care, and the life sciences, translating quality into action and practice in the national arena. She has developed, delivered, and published on programs optimizing patient outcomes. Ms. DeStefano has been active in national quality organizations, serving on committees and boards, such as the National Quality Forum (Council leadership for 4 years) and Pharmacy Quality Alliance (since its inception) serving on committees and its board of directors. Alicia has also actively engaged with the National Committee for Quality Assurance (NCQA) over 25 years. She was recognized with a first-time award by NCQA in appreciation for "her decades of commitment to health care quality" (2017).



#### Eric Gascho

Mr. Gascho is the Vice President of Policy and Government Affairs at the National Health Council (NHC). He has been with the NHC since August 2009. In his role, Mr. Gascho helps the NHC and its member organizations develop policy positions that seek to improve the lives of people with chronic diseases and disabilities and advocates for these policies on Capitol Hill and within the executive branch. Prior to joining the NHC, he worked in the government relations department of the Society of Teachers of Family Medicine. Mr. Gascho earned his BA degrees in government and business management from the University of Redlands in California.



#### **Tom Hubbard**

Mr. Hubbard is Vice President, Policy Research at NEHI-Network for Excellence in Health Innovation. NEHI is a nonprofit, nonpartisan organization composed of stakeholders from across all key sectors of U.S. health care, with a mission to advance innovations that improve health, enhance the quality of health care, and achieve greater value for the money spent. Tom Hubbard manages NEHI projects on value-based arrangements for purchase of pharmaceuticals, as well as projects on medication management, medication adherence, comparative effectiveness research and the use of real world evidence. Hubbard previously served as Vice President of the Massachusetts Technology Collaborative and as an economic development aide to U.S. Senator John Kerry and Massachusetts Governor Michael Dukakis. He is a graduate of Harvard College and Harvard's Kennedy School of Government.























# -SPEAKER BIOS -



#### E. Faye Marshall

Ms. Marshall has over 25 years of work and personal life experiences dealing with challenges faced by individuals seeking access to quality healthcare and services due to social determinants of health. In her role as patient and community advocates she has struggled to find resources to eliminate barriers and gaps to services to ensure patient access for managing chronic illnesses. Ms. Marshall has made it her life's mission to assist others by advocating for and empowering vulnerable populations with information , resources and support to help improve their physical health, overall wellness and quality of life outcomes. She states that her primary goal and purpose for actively participating in local, regional and state planning bodies addressing healthcare needs is to be a "Voice for the Voiceless".



#### R. Shawn Martin

Mr. Martin, is Senior Vice President, Advocacy, Practice Advancement and Policy at the American Academy of Family Physicians (AAFP). In this role, he directs legislative and private sector advocacy on issues such as physician payment and medical liability reform. He has served on the National Quality Assurance Coalition Patient Centered Medical Home Advisory Board, the Agency for Healthcare Research and Quality Practice Transformation Advisory Board, the Hospital and Facilities Accreditation Program Patient-Centered Medical Home Advisory Panel. He serves in leadership roles of several coalitions in Washington, including a six-year period as chair of the Health Coalition on Liability and Access. He also is an active member of the Patient Centered Primary Care Collaborative, where he has served in several official leadership roles since its inception in 2006.



#### Nicolette Mehas, PharmD

Dr. Mehas serves as Director of Quality Measurement for the National Quality Forum. In this role, she is actively involved in the consensus-based measure endorsement process and various projects to advance healthcare quality. Dr. Mehas completed an Executive Fellowship with the Pharmacy Quality Alliance where she collaborated with key stakeholders on quality measurement, research, and academic initiatives. She created an interdisciplinary, student competition and contributed to a framework for measure development targeting gaps in medication access. Dr. Mehas graduated with a Doctor of Pharmacy from Purdue University. She participated in research and education on medication adherence, tobacco cessation, and food insecurity.













#### David Nash, MD, MBA

Dr. Nash is the Dr. Raymond C. and Doris N. Grandon Professor of Health Policy and the Founding Dean of the Jefferson College of Population Health. He is celebrating 26 years on the faculty at Thomas Jefferson University. He is a recognized international leader in public accountability for outcomes, quality improvement, and physician leadership development. His 23 books are used nationally in scores of graduate programs. He is an educational entrepreneur and serves on the boards of multiple public and private organizations. He routinely delivers more than 50 national presentations annually and is a sought-after speaker and thought leader in the industry. The College of Population Health is the first such College of its kind in the country and as result is helping to sculpt the field of population health which is at the center of the struggle to reform our ailing health system. Dr. Nash currently serves as a member of the PQA Board of Directors.



#### Jeff Newell, RPh

Mr. Newell is the Chief Executive Officer of Pharmacy Quality Solutions (PQS) with primary responsibility for strategy, growth, operations and financial health of the organization. He and the PQS team are focused on connecting medication use stakeholders to quality information in a consistent and reliable fashion, allowing them to move more quickly from measurement to improvement. Throughout his career, Mr. Newell has focused on improving operations and providing tools, so pharmacists can help patients live a more fulfilled life. He has held several leadership positions within pharmacy including CVS and Kmart, RIQIO, and Millennium. Additionally, Mr. Newell has had the pleasure to serve on many state and national boards and taskforces on important topics such as payment reform, quality indicators, patient centric care, compliance and adherence of medication, utilization of technicians, pharmacy regulations, utilization of technology and disease state management. He is a graduate of Union University, Albany College of Pharmacy of Albany, New York with a Bachelor of Science in Pharmacy.



#### Amit Parulekar, MS, MBA

Mr. Parulekar is Corporate Strategy Lead, Office of Population Health at Humana. He is a leader in health information technology with 15+ years of experience working at the intersection of health, business, and technology to solve complex healthcare challenges. His efforts include developing population level solutions to track, improve overall quality of life using data driven insights and analytics. Mr. Parulekar has a MS in industrial engineering from University of Texas and MBA from University of Dallas. He is pursing his PhD in Health Informatics at Indiana University with research interests in population health analytics, application of machine learning, artificial intelligence, and big data technologies in healthcare. Mr. Parulekar leads population health analytics capabilities at Humana through implementation of performance dashboard that define the impact of health conditions on population and communicate key insights. He focuses on the development of integrated data ecosystem of SDOH at an individual and community level to generate predictive models and recommendations.





















# -SPEAKER BIOS -



#### Matthew Pickering, PharmD, RPh

Dr. Pickering serves as the Director of Research and Quality Strategies at the Pharmacy Quality Alliance (PQA). In this role, he identifies needed studies to further validate the impact of PQA's measures on improving patient care, reducing overall healthcare spending, and filling recognized gaps in performance measurement. Dr. Pickering is also responsible for coordinating PQA research and demonstration project portfolios. He serves as PQA's Research Fellowship Director and manages all aspects of the program. Prior to joining PQA, Dr. Pickering completed a two-year Postdoctoral Fellowship at the University of Maryland, School of Pharmacy. Prior to joining the University of Maryland, Dr. Pickering received his PharmD from East Tennessee State University and has also completed a Fellowship in Medical Communications and Drug Information at the Therapeutic Research Center. Dr. Pickering's research activities include comparative effectiveness research, patient-centered outcomes research, and quality performance measurement.



#### **Del Price**

Ms. Price has a long history in community service, having volunteered as a Court Appointed Special Advocate (CASA) worker for children in the Maryland and California foster care systems. She supports initiatives designed to gain community-based perspective. With a background in public policy development, particularly housing and transportation, Del has held positions with local, state and federal agencies in both the executive and legislative branches of government. Del received a BA in Journalism from the George Washington University in Washington, D.C. and has had public affairs training at the Coro Foundation in San Francisco. She was also trained as a mediator through the Virginia Judiciary. She has also been a member of the University of Maryland School of Pharmacy Stakeholder Advisory Committee.



#### Derek Robinson, MD, MBA

Dr. Robinson is Vice President and Chief Medical Officer for Blue Cross and Blue Shield of Illinois (BCBSIL), a division of Health Care Service Corporation (HCSC). In this role, he provides clinical leadership and strategic oversight to help ensure effective and efficient delivery of quality medical care to more than 8.5 million health plan members. Dr. Robinson also serves as the chair of HCSC's Health Equity Steering Committee, which is responsible for the development and implementation of the company's health equity strategy across the company's business operations in five states. In his prior role, Dr. Robinson served as Vice President, Enterprise Quality and Accreditation at HCSC, the nation's largest non-investor owned health insurer. Dr. Robinson is board certified in emergency medicine and holds degrees from Xavier University of Louisiana, Howard University College of Medicine, and the University of Chicago Booth School of Business.











#### William Shrank, MD, MSHS

Dr. Shrank is Chief Medical Officer at UPMC Health Plan where he leads their population health programs and clinical innovation efforts to facilitate UPMC Insurance Services Division's commitment to providing high-quality, affordable health coverage through alignment of incentives with specific health care outcomes. Before joining UPMC, he was SVP, CSO, and CMO of Provider Innovation for CVS Health. Prior to joining CVS, at the Centers for Medicare & Medicaid Services, Dr. Shrank was responsible for the design and evaluation of ACOs, bundles, and patient-centered medical home financial models. He was also an attending physician with Brigham Internal Medicine Associates at Brigham and Women's Hospital in Boston, as well as an assistant professor at Harvard Medical School. Dr. Shrank earned his medical degree from Cornell University Medical College, served his residency in internal medicine at Georgetown University, and was a fellow in health policy research at UCLA, RAND. He earned his MS degree in health services from UCLA. Dr. Shrank currently serves as a member of the PQA Board of Directors.



#### Mitzi Wasik, PharmD

Dr. Wasik is the Senior Director of the Patient Safety and Quality Office at Aetna. In her current role she oversees RDUR, opioid management, NCQA/URAC accreditation and other clinical programs that support clinical care for members. Prior to this role she oversaw the southeast market, supporting stars performance improvement across all CMS stars measure domains. She also built and led the clinical pharmacy team supporting the Part D CMS stars measures including adherence, MTM, SNP and readmission support. Before moving into managed care, she held academic appointments for nine years at Ferris State University and University of Illinois at Chicago in the Colleges of Pharmacy. She has also served ten years in the Army Reserves as a pharmacy technician, EMT and pharmacist. She is very involved in AMCP, currently serving as President and previously serving on the Board of Directors. Dr. Wasik was a co-founder and past interim President of the AMCP Midwest Affiliate as well as the Illinois State Advocacy Coordinator.

















# • EXHIBITORS •



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#### PHARMACY QUALITY SOLUTIONS

Pharmacy Quality Solutions, Inc. (PQS) is the leading provider of performance management services for payer and pharmacy organizations. Our hallmark service is EQuIPP, the first national pharmacy quality measurement, benchmarking, and reporting platform for pharmacies and health plans. EQuIPP provides consistent and reliable measurement as well as reporting on key medication use quality measures, including those addressing medication adherence, medication use, and patient safety, while making the performance easy to understand.

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### M.S. IN HEALTH SERVICES ADMINISTRATION

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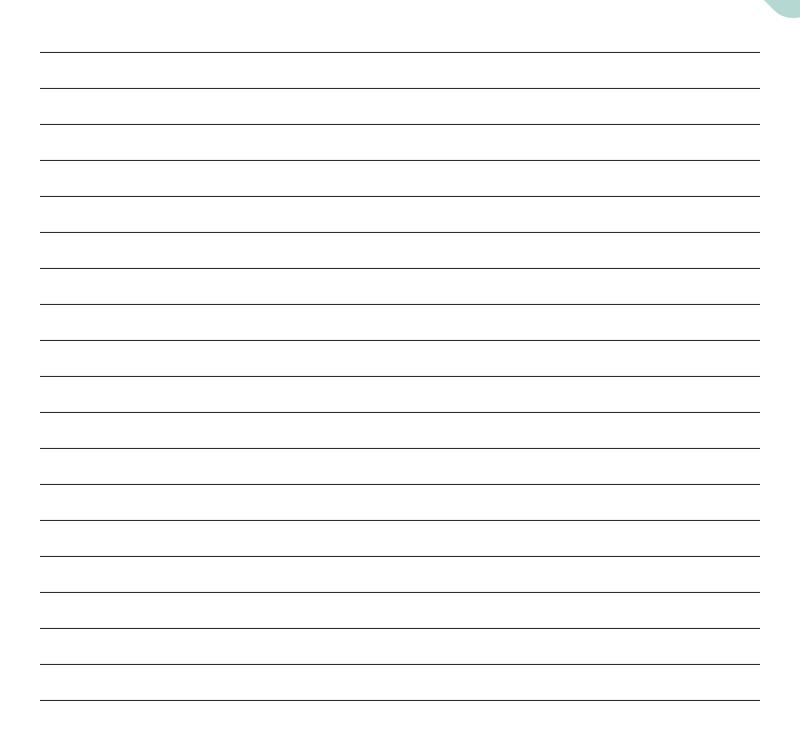


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#### **More About PQS:**

PQS is the leading provider of performance management services representing almost 80% of Medicare Advantage payers and 95% of community pharmacies. PQS delivers the quality insights and guidance necessary to support its customers' efforts to optimize the quality of medication management through the EQuIPP™ platform.

# SAVE THE DATE



### May 15-17, 2019 Hilton Baltimore, Baltimore MD

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