

# How Do We Measure a State of Equitable Opportunity?

Philip M. Alberti, PhD Senior Director, Health Equity Research and Policy AAMC @PM\_Alberti

Pharmacy Quality Alliance November 15<sup>th</sup>, 2018





Learn Serve Lead

Association of American Medical Colleges



# How (and Why) Do We Measure (and Incent & Train for) a State of Equitable Opportunity?

#### Philip M. Alberti, PhD

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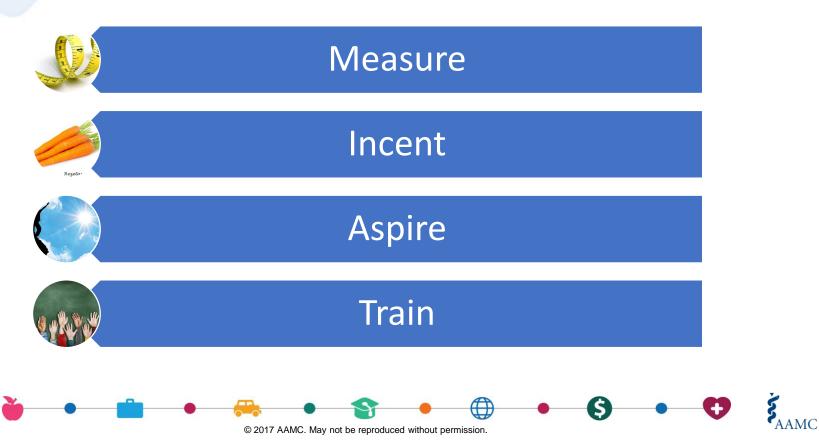






Association of American Medical Colleges











## What are We Measuring?



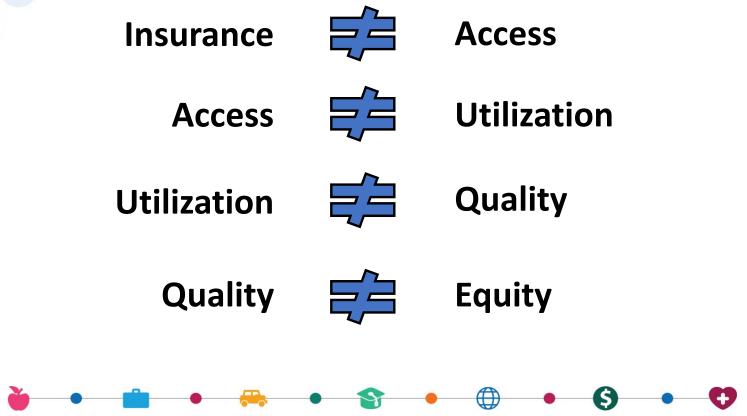
- Health Disparity/Inequity A measurable, systematic, and avoidable difference in *health* between groups, stemming from differences in levels of social advantage/disadvantage.
- Healthcare Disparity/Inequity A measurable, systematic, and avoidable difference in *healthcare access, utilization, quality, and outcomes* between groups, stemming from differences in levels of social advantage/disadvantage.

#### **\*\*Inequities exist for Populations not Persons**\*\*





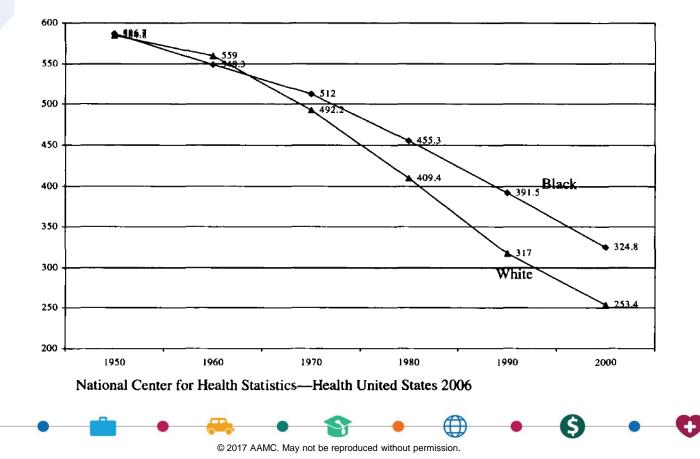
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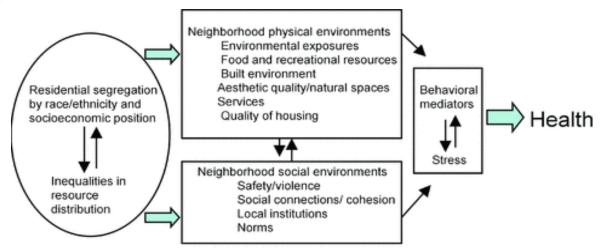
# How Do We Currently Measure?



Social and Behavioral Domains and Measures.					MLP legal needs screening tool available for download			
Domain Measure® Frequency			_		bie for dowinodd			
Race or ethnic group†			At entry		WEDNESDAY, OCTOBER 14, 2015			
	2. Are you of Hispanic, Latino, or Spanish orig	0			To treat the health-harming social conditions that stand in th	he way of dood boolth, boolth care orde	nizations must first he able to datast these prob-	
	<ol> <li>What is the highest level of school you have</li> <li>What is the highest degree you earned?</li> </ol>	e completed?	At entry		to treat the heartr-naming social conditions that stand in th	ming civil legal needs in a clinical se		
	How hard is it for you to pay for the very basic heat?	cs like food, housing, medical care, and	Screen and follo		ountable Health Communities ed Social Needs Screening Questions		ational Center for Medical 👔 Legal Partnership	
Stress	Stress means a situation in which a person fe or is unable to sleep at night because his o you feel this kind of stress these days?	eels tense, restless, nervous, or anxious, r her mind is troubled all the time. Do	Screen and folk	Underlined answer options indicate pos	sitive responses for the associated health-related social need.	hedical-legal	AT THE COORCE WIGHINGTON UNIVERSITY	
	Over the past 2 weeks, how often have you be 1. Little interest or pleasure in doing things?	een bothered by	Screen and follo		al values for answers to questions 7-10 are summed indicates a creen for interpersonal safety.	and health ean	information is a minor, pavent or ouslodial guardian should fit out this form with the child's information.	
	2. Feeling down, depressed, or hopeless?			Housing Instability		Address	Prel Lief Mode	
	<ol> <li>On average, how many days per week do yo exercise (like walking fast, running, joggin</li> </ol>	ng, dancing, swimming, biking, or other	Screen and folk	<ol> <li>What is your housing situation today</li> <li>I do not have housing (I am staying w</li> </ol>	vith others, in a hotel, in a shelter, living outside on the street, on a bus or train station, or in a park)	orization tools:	Devel City Date 2P Apricet*	
	activities that cause a light or heavy sweat			beach, in a car, abandoned building,		lissues and Preferred	Inguage Reason for health	
	2. On average, how many minutes do you eng	••	Screen and folk	I have housing today, but I am worrie     I have housing	ed about losing housing in the future.	lect questions Section 1		
	<ol> <li>Have you smoked at least 100 cigarettes in Ifyes:</li> <li>Do you now smoke cigarettes every day, so</li> </ol>		Screen and folk	<ol> <li>Think about the place you live. Dop</li> </ol>	have protection (Internet in the apply)	er measure its	space to prenet responses that indicate a need for legal intervention or advice.	
Moobol uset				D Bug infestat				
aconoruse	Essential Social Ne	ed Domains				ership to cus-		
orisolation	han Representing the most common social needs impacting the health of patients		D Oven or stored tworking D No or not we had smoke deter	Oven or stor pt working No or not willing smoke dete		nat is based on well-tested, consistent questions us and personal stability (the I-HELP issues where		
	are based on findings from IOM,	CMS, and Health Leads' two de	ecades of exp	Water leaks     None of the above		87		
	social needs programs. We recor	mmend all healthcare systems ir	nclude these	man and the second s				
	tool for social determinants of he	alth.		Food Insecurity	(			
ntimate-partner violence					ied that your food would run out before you got money to buy more.			
	SOCIAL NEED DOMAIN		EXAM	Often true     Sometimes true     Never true				
	Food Insecurity	Limited or uncertain access to	o adequate &		you bought just didn't last and you didn't have money to get more.			
Residential address† Census-tract median income	Housing Instability	Homelessness, unsafe housin housing disruptions, eviction	ng quality, inal	D <u>Often true</u> D <u>Sometimes true</u> D Never true				
	Utility Needs	Difficulty paying utility bills, sh	hut off notices,	discounted phone	Neighborhood deprivation Urbanicity/rurality			
	Financial Resource Strain <sup>2</sup>	Public cash benefits, charity e use due to cost, benefit denia		ls, financial literacy, medication under-	Housing Other environmental measures			
	Transportation	Difficulty accessing/affording	transportation	(medical or public)		e for use now e for use now for some outcomes, arch needed for improved, future	<ul> <li>Not sufficiently available now: research needed for improved, future use</li> <li>Research needed to better understand relationship with health care outcomes and on how to best collect data</li> </ul>	
	Exposure To Violence <sup>3</sup>	Intimate partner violence, elde	er abuse, comm	nunity violence				and
	Socio-Demographic Information	Race & ethnicity, educational languages spoken	attainment, far	nily income level, immigration status,	use			110

# **Neighborhoods and Health**





#### 

Personal characteristics Material resources Psychosocial resources Biological attributes

Neighborhoods and health, Volume: 1186, Issue: 1, Pages: 125-145, First published: 16 February 2010, DOI: (10.1111/j.1749-6632.2009.05333.x)



# Why Do We Measure?



#### NY 14

- Total Population: 652,681
- Median Household Income: \$79,385
- Below Poverty Line: 9.9%
- Households with Single Mothers: 2.6%
- Households on Food Stamps: 14,977 (2%)
- B.A. degree: 35.8%
- Number of gyms: 91
- Heating complaints: 7,963
- Residential noise complaints: 4,684
- Smoking prevalence (M/F): 16%/14%
- Obesity prevalence (M/F): 28%/25%
- Rec. physical activity (M/F): 61%/56%



#### NY 16

- Total Population: 693,819
- Median Household Income: \$23,073
- Below Poverty Line: 39.2%
- Households with Single Mothers: 22.6%
- Households on Food Stamps: 83,973 (12%)
- B.A. degree: 7.4%
- Number of gyms: 15
- Heating complaints: 45,748
- Residential noise complaints: 17,890
- Smoking prevalence (M/F): 24%/17%
- Obesity prevalence (M/F): 33%/42%
- Rec. physical activity (M/F): 47%/40%



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# **Thought Experiment**





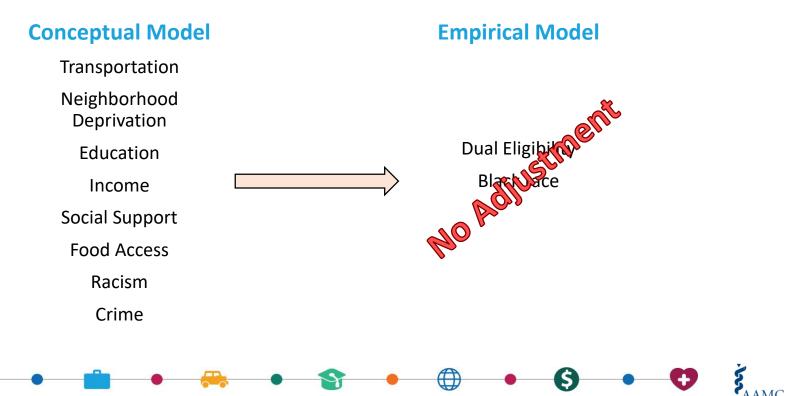


NY 14

NY 16



# Sociodemographic Status-Adjustment for Value Based Purchasing





#### Research Questions: What, How, and Why Do We Measure?



- What variables at both patient and community levels do we need?
- What's the right workflow(s)?
- How to *use* those data in a clinical setting?

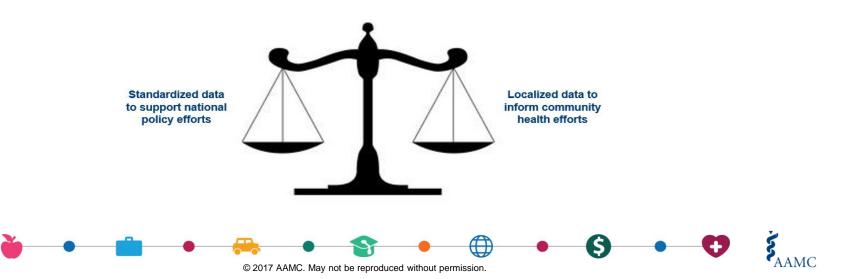






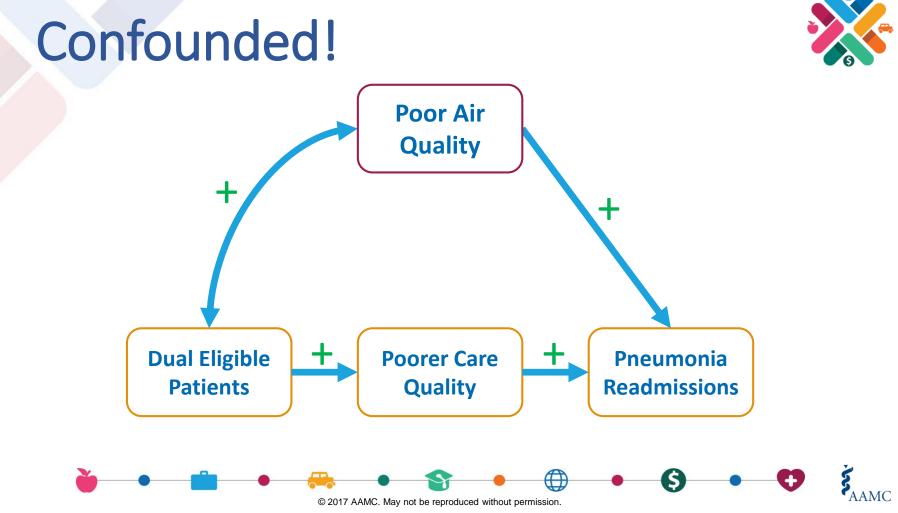




Table 1: Summary of Your Hospital's Performance on **Both Disparity Methods (Within-Hospital Disparity Method and Dual Eligible Outcome Method)** Applied to the Hospital-Level 30-Day Risk-Standardized Pneumonia Readmission Measure and Summary of Your Hospital's Performance on the Hospital-Level 30-Day Risk-Standardized Pneumonia Readmission Measure as Currently Implemented in the Hospital Inpatient Quality Reporting Program (For Reference Only) Social Risk Factor: Medicare and Medicaid Dual Eligibility

#### Performance Information Within-Hospital Disparity Method Pneumonia Readmission Measure Dual Eligible Outcome Method Your Hospital's Comparative Performance No Difference between Dual and Non-Dual No Different than the National Rate for Dual No Different than the National Rate Overall Risk-Standardized Readmission Rate 17.22% (RSRR) at Your Hospital Your Hospital's Absolute Rate Difference for Dual Eligible and Non-Dual Eligible Patients (Within-Hospital Disparity Method) [a] Your Hospital's RSRR for Dual Eligible Patients (Dual Eligible Outcome Method) [b] National RSRR for Dual Eligible Patients 18.95% Total Number of Pneumonia Readmission Dual 92 92 Eligible Patients at Your Hospital

Hospital Discharge Period: July 1, 2014 through June 30, 2017



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### What are We Incentivizing?



- Raise awareness?
- "Close the gap!"
  - How? What is the intervention for "Dual Eligibility?
  - How? We might not be comparing the same Dual Eligible populations!
  - Self-referent? Sub-strata?















# Long Term Goal



**Health Equity** – A state where everyone has the <u>opportunity</u> to attain his or her full health potential and no one is disadvantaged because of their social position or other socially derived circumstance.

#### How do you measure an equitable state?

What are the behaviors of a healthcare system that is the best <u>partner</u> it can be in a "health opportunity-promoting" system?



### **Community Engagement**



#### Increasing Level of Community Involvement, Impact, Trust, and Communication Flow

Outreach	Consult	Involve	Collaborate	Shared Leadership
Some Community Involvement Communication flows from one to the other, to inform Provides community with information. Entities coexist. Dutcomes: Optimally, establishes communica- tion channels and chan- nels for outreach.	More Community Involvement Communication flows to the community and then back, answer seeking Gets information or feed- back from the community. Entities share information. Outcomes: Develops con- nections.	Better Community Involvement Communication flows both ways, participatory form of communication Involves more participa- tion with community on issues. Entities cooperate with each other. Outcomes: Visibility of partnership established with increased coopera- tion.	Community Involvement Communication flow is bidirectional Forms partnerships with community on each aspect of project from development to solution. Entities form bidirectional communication channels. Outcomes: Partnership building, trust building.	Strong Bidirectional Relationship Final decision making is at community level. Entities have formed strong partnership structures. Outcomes: Broader health outcomes affect- ing broader community. Strong bidirectional trust built.

Reference: Modified by the authors from the International Association for Public Participation.

#### Figure 1.1. Community Engagement Continuum

Centers for Disease Control and Prevention. Principles of community engagement (2nd ed.) Atlanta (GA): CDC/ATSDR Committee on Community Engagement; 2011, pg.22.





### Patient Engagement

Patient-Focused Drug Development: Collecting Comprehensive and Representative Input Guidance for Industry, Food and Drug Administration Staff, and Other Stakeholders

DRAFT GUIDANCE

This guidance document is being distributed for comment purposes only.





### Equitable Opportunity Includes...



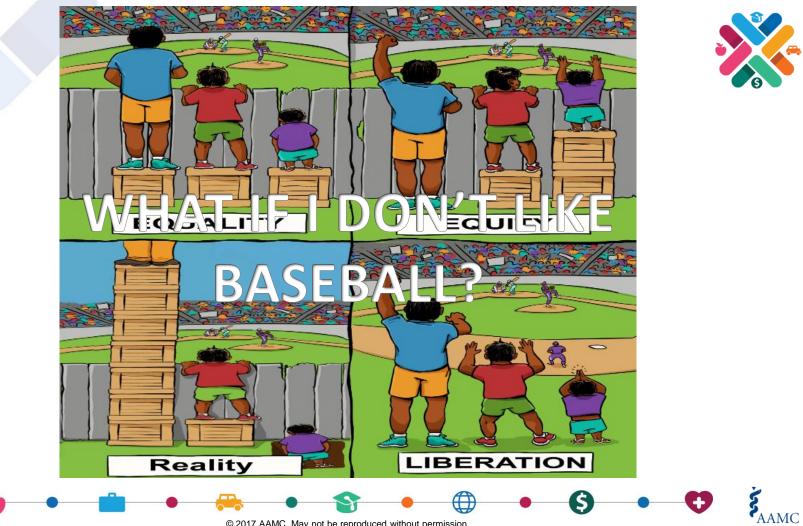
#### **HEALTHCARE**

- Accessibility
- Language Services
- Lack of bias
- Data
- Consideration of social context in care planning

#### **HEALTH**

- Multisector Partnerships & Collaborations
- Trust
- CHNA processes & use





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DRAFT - - FOR INFORMAL REVIEW ONLY - - August 9, 2018 Health Equity in QIPS

Health equity is the attainment of the highest level of health for all people. This requires the application of a quality improvement lens to the provision of equitable and safe care.

Entering Residency (Recent Medical School Graduate)	<b>Entering Practice</b> (Recent Residency Graduate) All of Prior Competencies +	<b>Experienced Faculty Physician</b> (3-5 Years Post Residency) All of Prior Competencies +	
Health and health care equity in practice	2		
Demonstrates knowledge of population and community health needs and disparities. HM-SBP2 Demonstrates knowledge of local resources available to patients and patient populations with social risk factors.	Participates in changing and adapting practice to provide for the needs of specific populations. HM-SBP2	Role models the use of/referral to local resources to effectively meet the needs of patients and patient populations with social risk factors.	
Collects data regarding social determinants of health during history taking.	Describes how social determinants of health impact quality of care for patients experiencing disparities in healthcare quality.	Tailors care plans around patient- specific social needs.	





#### AAMC Health Equity Research and Policy

- Monthly Updates and Just-in-Time Alerts
  - <u>www.aamc.org/healthequity</u>
- Exemplary AAMC Member HER Activity
  - Snapshots, Virtual Site Visits
- Community Engagement Toolkits
- ROCChe
  - SDS data collection in EHRs
  - Health Impact Assessments to inform national advocacy efforts



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#### Social Justice Behind and Beyon Academic Medicine



ROCChe is a forum for investigators, clinicians, and their partners to collaborate, share, learn and improve upon the design, conduct and implementation of research that aims to close or minimize disparities in health and health care.

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