

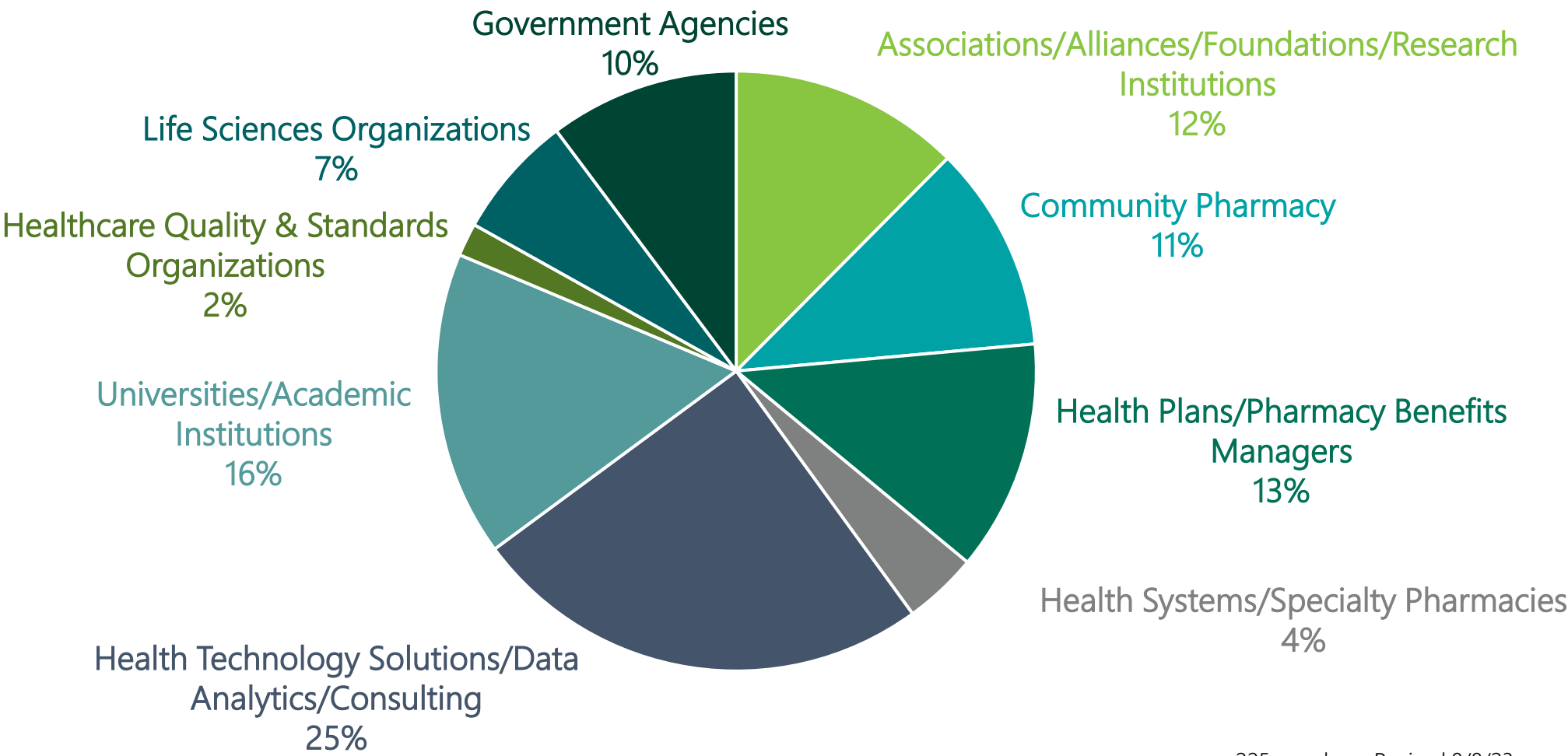


Pharmacy Quality Alliance

Optimizing Health by Advancing the
Quality of Medication Use



Multi Stakeholder Membership



225 members; Revised 8/8/23

Quality Measurement

Developer and steward of medication use measures for **medication safety, adherence, appropriate use**

Transparent, consensus-based process to draft, test, refine, & endorse measures

Measures fill gaps in high-priority areas; align with the National Quality Strategy

Educate

Education for members, academics, & patients

Promoting the use and impact of PQA measures, other healthcare quality topics

Quality Webinars & Workshops
PQA Annual Meeting
PQA Leadership Summit

Research

Developing evidence to support meaningful measures, demonstrate the **value of medication use** and address barriers to **quality medication use**

Pre-Measure Development
Post-Measure Development
Non-Measure, Quality Focused

Convene

Fostering relationships with diverse stakeholders

Networking at the
PQA Annual Meeting
PQA Leadership Summit

Task Forces, Roundtables, Collaborations



Engaging with PQA

Quality Measurement

Educate

Research

Convene

Stage 1 *Crawl*

Attend Stakeholder
Advisory Meetings

Participate in Measure
Endorsement Voting

Provide comments on
Draft Measures

Attend Quality Forum
Webinars

Schedule a Healthcare
Quality Webinar

Participate at the
PQA Annual Meeting

Present at the PQA
Annual Meeting Poster
Session

Submit Project Ideas

Attend the
PQA Annual Meeting;
May

Network during
PQA-Convended Meetings

Stage 2 *Walk*

Measure Concept
Advisory Group

Serve on a Technical
Expert Panel

Test Draft Measures

Attend Quality Essentials
Webinars

Earn the Medication Use
Quality Certificate

Participate at the PQA
Leadership Summit

Participate in PQA
Convenes

Serve as a poster
evaluator at PQA Annual
Meeting

Attend the
PQA Leadership Summit;
November

Coordinate a PQA 101
for Your Team

Stage 3 *Run*

Quality Metrics Expert
Panel

Measure Update Panel

Schedule Your Quality
Workshop

Partner as a PQA
Education Sponsor

Education Advisory
Council (EAC)

Participate in a proof-of-
concept or demonstration
project

Partner as a Study
Sponsor or Co-
Investigator

Provide expertise during
PQA Convenes events

Partner with PQA to
Convene Members and
Stakeholders

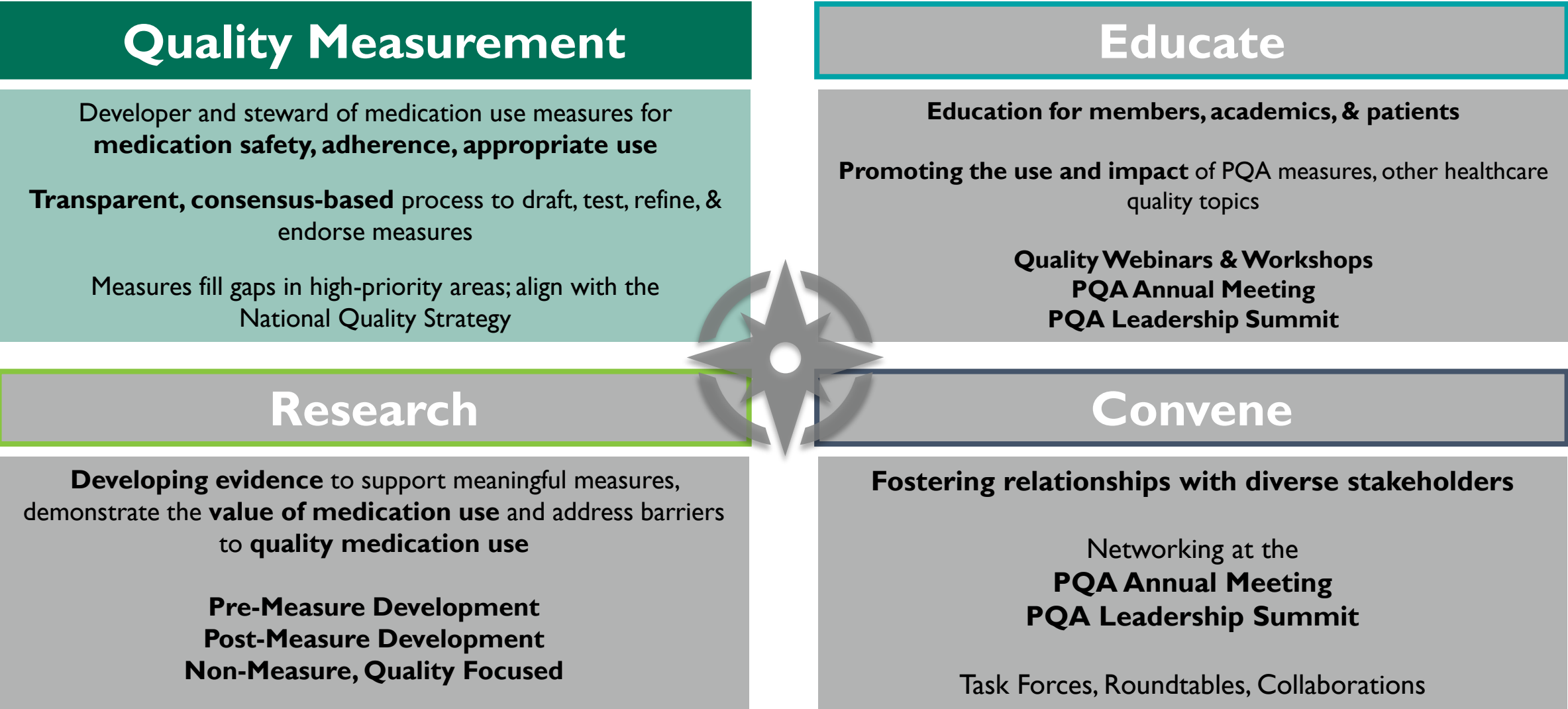
Member Resource Library

Event
Announcements

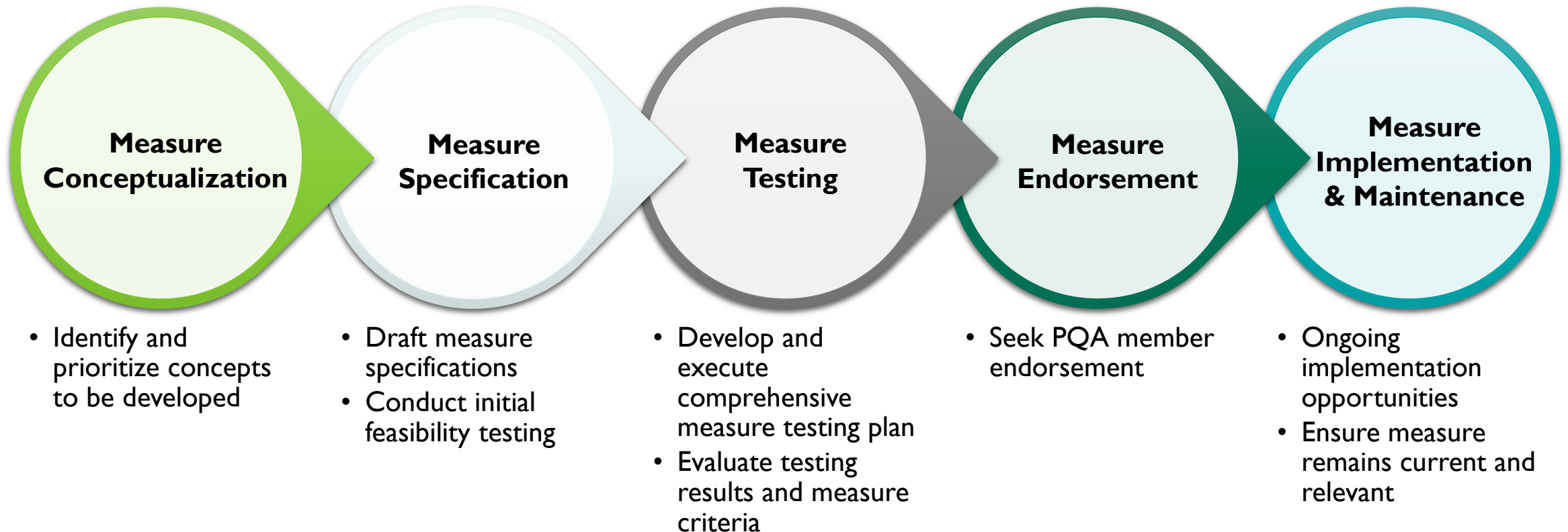
Webinars and
Slides

Comment
Opportunities

PQA.Memberclicks.net/library



PQA's Measure Life Cycle



PQA Measure Domains

Adherence

- Diabetes
- Renin Angiotensin System Antagonists
- Statins

Appropriate Use

- Statin Use in Persons with Diabetes
- INR Monitoring for Individuals on Warfarin

Safety

- Polypharmacy in Older Adults
- Concurrent Use of Opioids and Benzodiazepines

Medication Management Services

- Completion Rate for Comprehensive Medication Review
- Medication Therapy Problem Resolution

INR = International Normalized Ratio

Health Plan vs Pharmacy Measures

	Health Plan Measures	Pharmacy Measures
Data Sources	Access to standard data sources	Limited access to standard data sources
Attribution	Attribution based on enrollment	Complex attribution model based on patient-pharmacy relationship
Intended Use	Standard measures and quality programs	Lack of standard measures and quality programs
Denominator	Larger target populations	Smaller denominators limit reliability *

* If minimum the denominator is not met, measure results do not distinguish true differences in performance and will not lead to sound conclusions about the quality of care provided

PQA Measure Development Pipeline - Pharmacy



Immunizations (Pilot)



A1C Improvement and
Control (Pilot)



BP Improvement and
Control (Pilot)

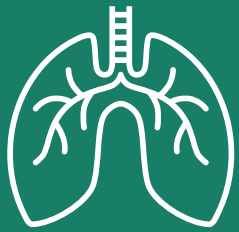


Specialty Pharmacy
Turnaround Time
Implementation Project



Specialty Pharmacy
Prescription
Abandonment Rate

PQA Measure Development Pipeline – Health Plan



COPD Treatment Ratio



Health Equity Technical Expert Panel



(Pre-Development): Oral Anticancer Medications

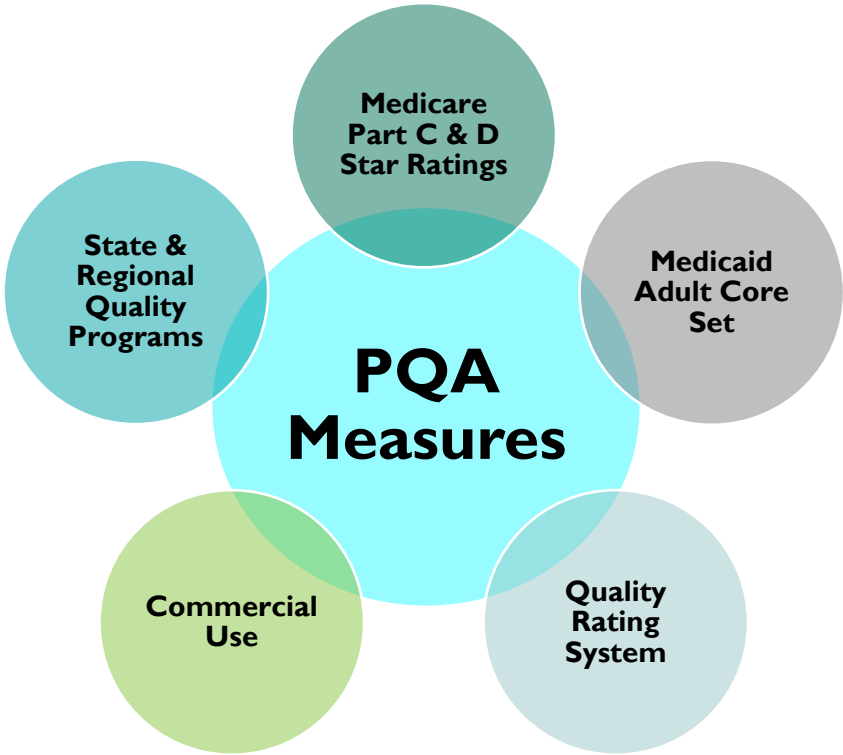
PQA as a Measure Steward

Measure Maintenance

Implementation

- Consensus-based entity (CBE) endorsement
- Technical assistance
- Licensing
- Comprehensive review, maintenance testing, and update
- Retirement

Key Implementation Programs



Licensing of PQA Measures

All use of PQA Measures requires a license agreement

Licensing

- A license is required to receive the PQA Measure Manual and Value Sets, including NDC lists (see [PQA Measure Use and License Policy](#))
- Submit the [License Request Form](#)
- For use in research: [Research License Request Form](#)

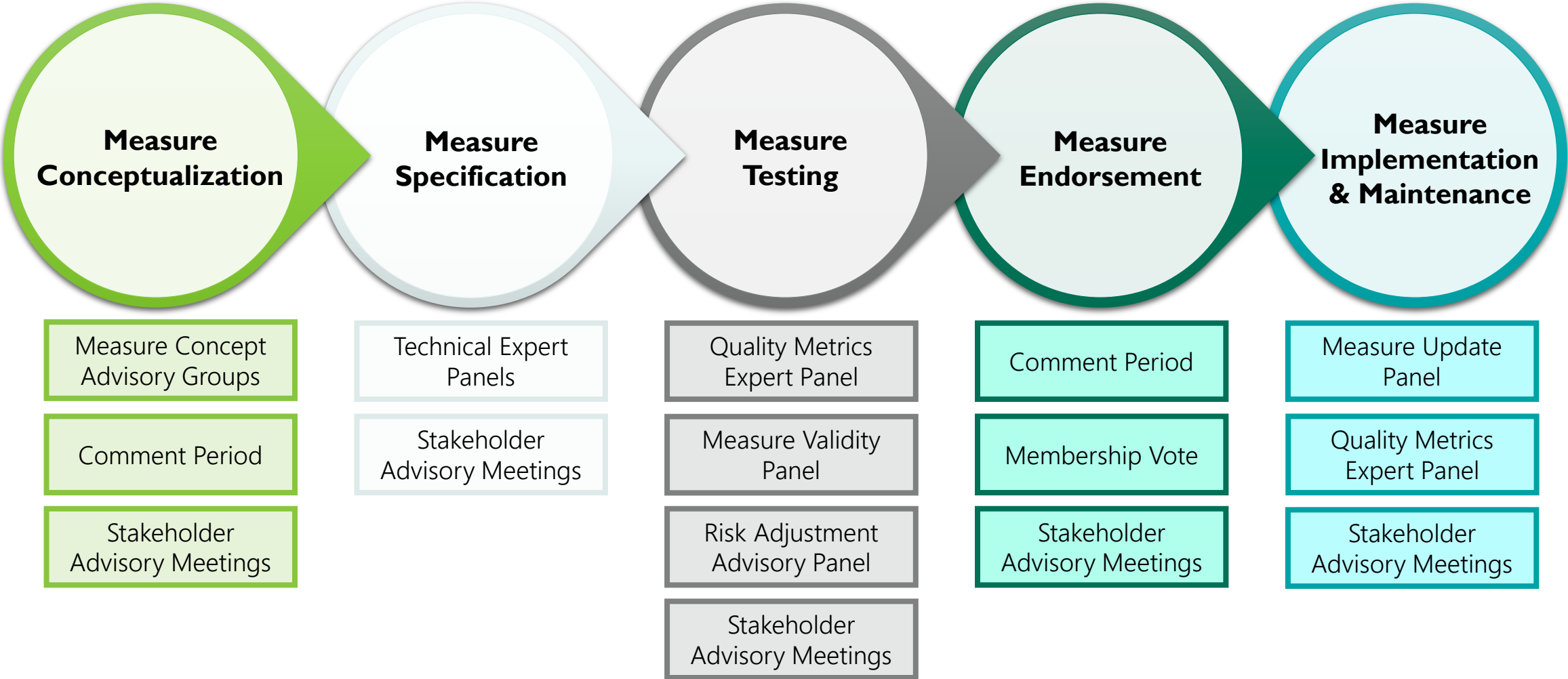
PQA Members Only

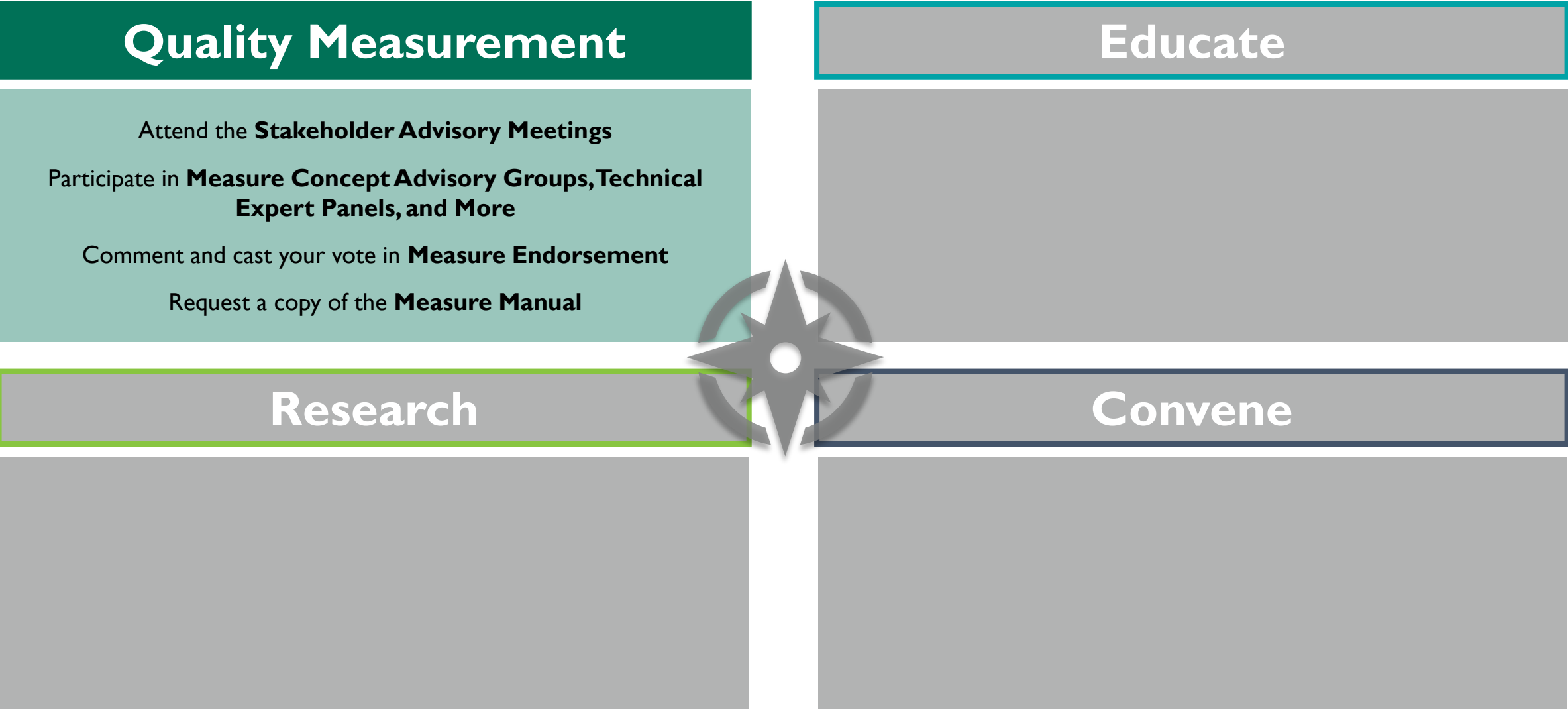
- Discounted license royalty fee (except for research)
- May request a royalty-free license for the PQA Measure Manual for noncommercial purposes: [Member Measure Manual License Request Form](#)

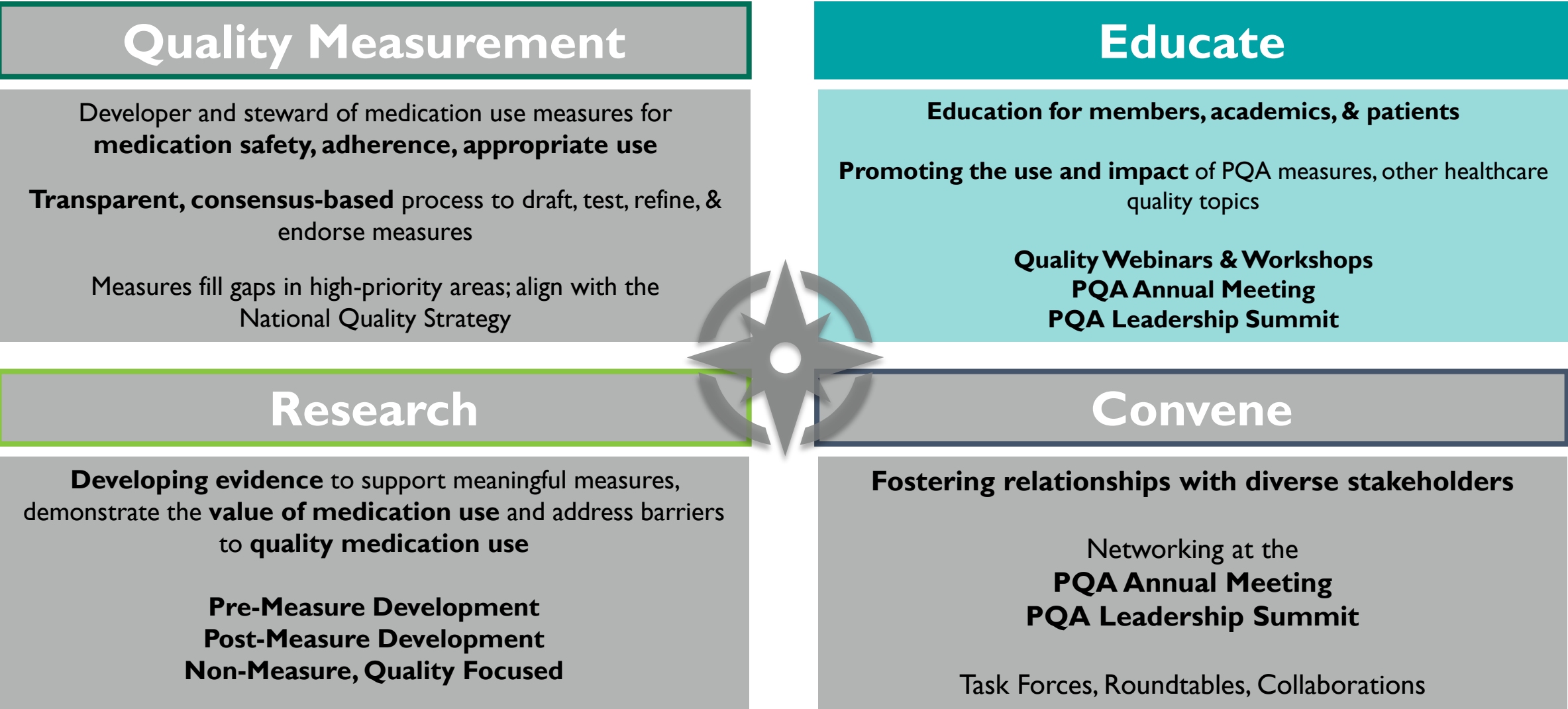
Questions and Technical Assistance

- PQA has a [standard form](#) to ensure quick responses to questions and technical assistance requests

Engaging in the Measurement Process







Level 1
(Free to All)

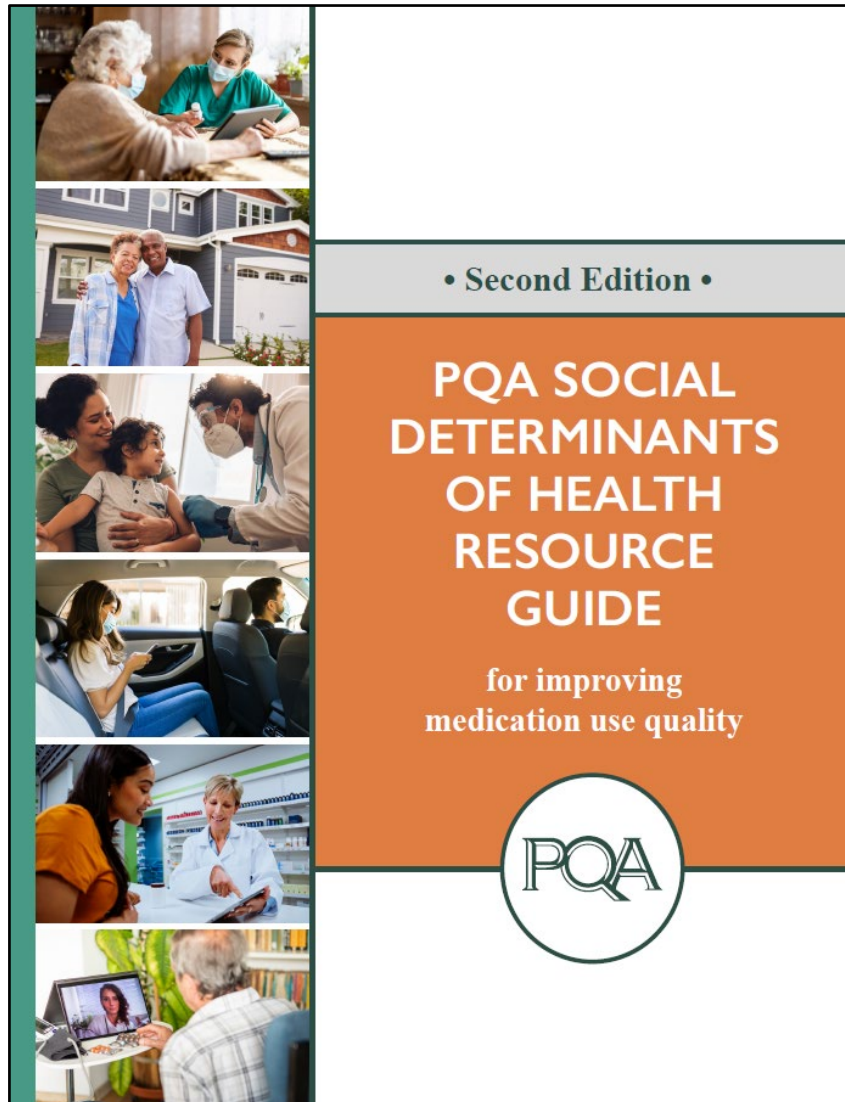
- Quality Forum Webinar Series
- Quality Essentials Series
- SDOH Resource Guide

Level 2
(Free to Members)

- Stakeholder Advisory Meetings
- Healthcare Quality Webinars
- Leadership Summit Programming

Level 3
(Premium)

- Medication Use Quality Continuing Education
- PQA Workshops
- Annual Meeting Programming



PQAalliance.org/sdoh-resource-guide



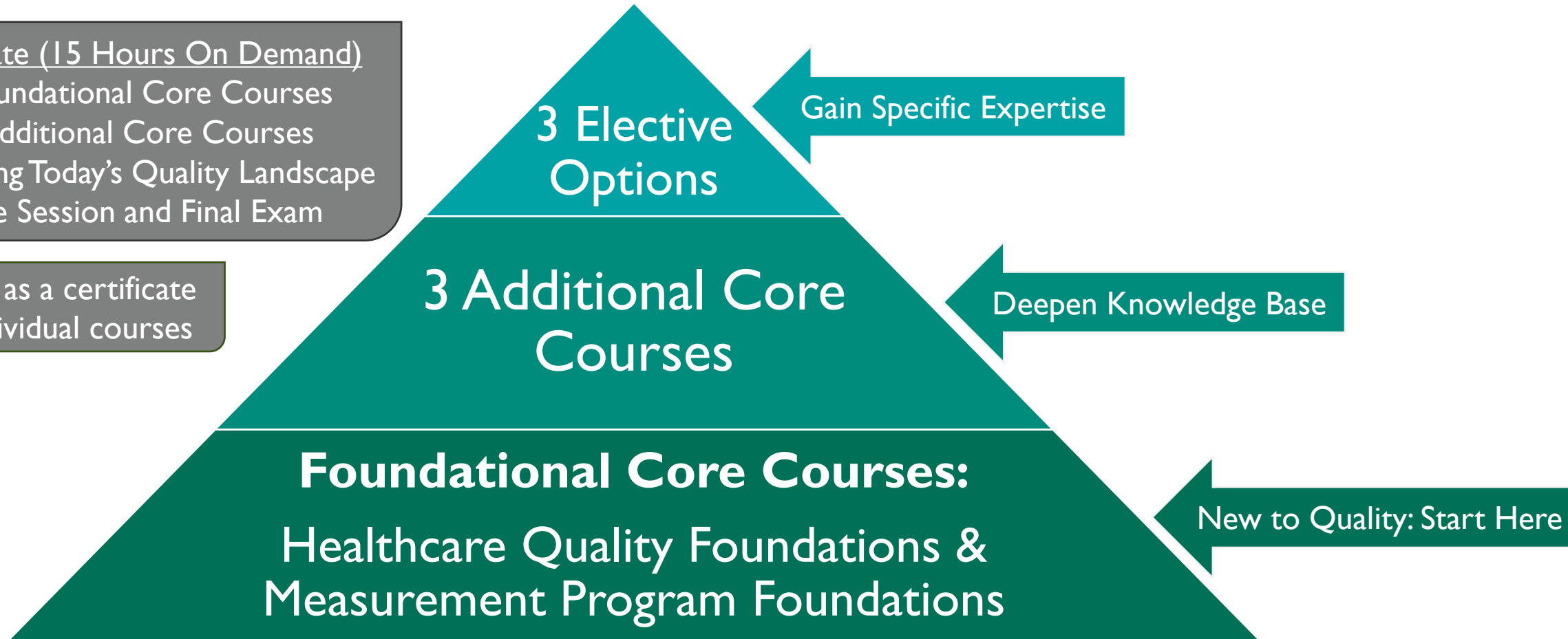
PQA Education Center

PQAalliance.org/CE

Medication Use Quality CE Program

Certificate (15 Hours On Demand)
+2 Foundational Core Courses
+3 Additional Core Courses
+Mastering Today's Quality Landscape
+ Live Session and Final Exam

Can take as a certificate
or as individual courses



Diverse Quality Leaders Program

[More information](#)

Diversity in Quality Scholarship

- For minority health care professional students to attend PQA Annual Meeting and participate in the pre-meeting workshop

Diversity in Quality Scholarships

- For minority healthcare professionals and students to take MUQ online CE program

Quality Shadowing Program

- Individuals from diverse groups invited to observe select nomination-based panels

Diverse Voices in Quality

- Education Series showcasing the successful career paths and experiences of medication use quality professionals from diverse groups

Educating the Next Generation

Executive
Fellowship

Advanced
Pharmacy Practice
Experiences

Healthcare
Quality IQ
(HQIQ)

MPH Practicums

Internships

Quality Measurement

Attend the **Stakeholder Advisory Meetings**
Participate in **Measure Concept Advisory Groups, Technical Expert Panels, and More**
Comment and cast your vote in **Measure Endorsement**
Request a copy of the **Measure Manual**

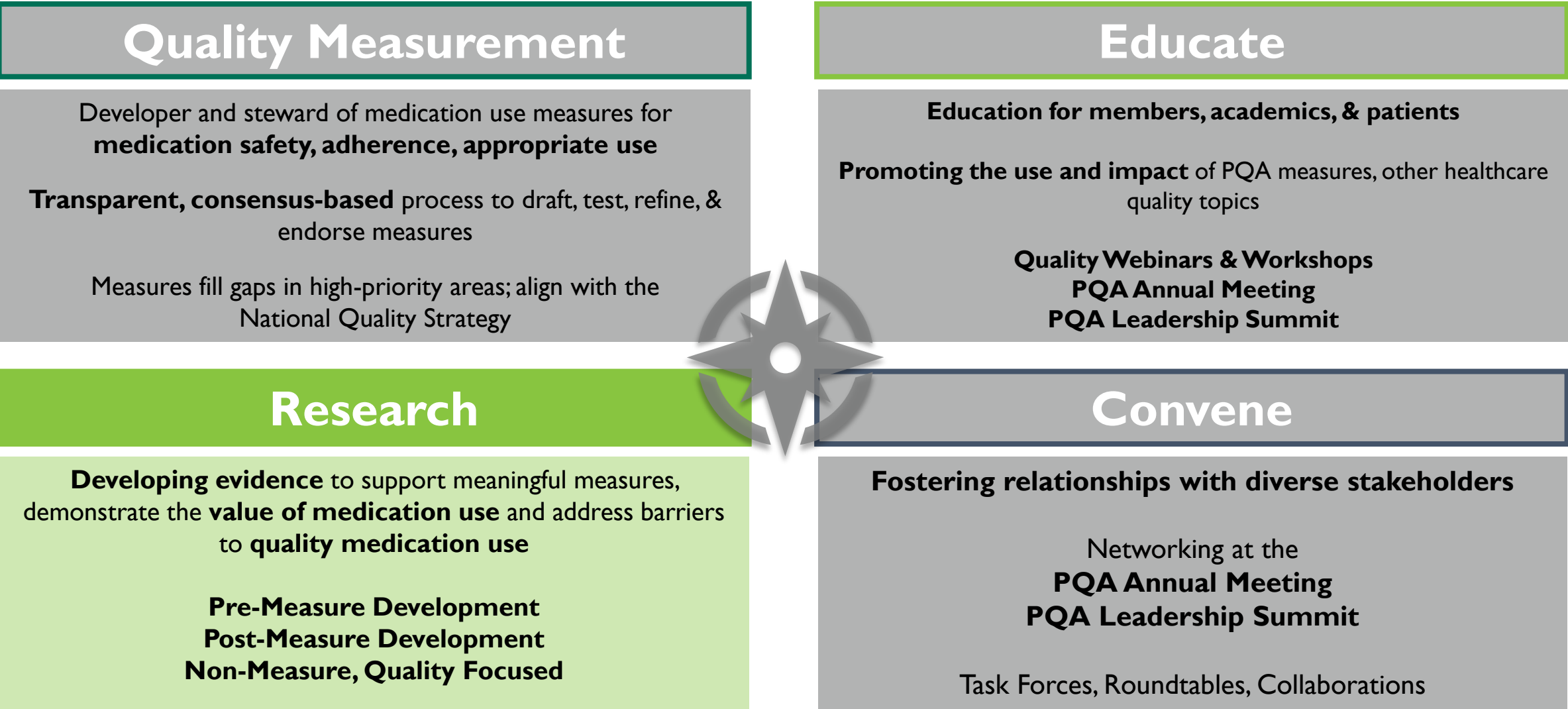
Educate

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Participate in the next PQA Meeting (**PQA Annual Meeting or PQA Leadership Summit**)

Research

Convene





Three Focus Areas

Pre-Measure Development

- Exploratory and Feasibility Assessments
 - Examples:
 - Insulin persistence
 - COPD Treatment Ratio
 - Oral anticancer medication adherence or persistence*

Post-Measure Development

- Implementation and Impact Assessments
 - Examples:
 - CMR Experience Questionnaire
 - Specialty Pharmacy Turnaround Time
 - Insulin price cap impact on insulin persistence*

Non-Measure Quality Focused

- Patient Access and Experience
 - Examples:
 - Pharmacy Deserts*
 - SDOH Intervention Roadmap*
 - Medication Access Patient Journey
 - Patient Engagement Rubric

*In development; partnerships and support sought

PQA Research Capabilities and Assets

Design

- Qualitative & Quantitative
- Program Evaluation
- Implementation Science

Data Collection

Primary

- Patient, provider, payer interviews and surveys
- Pilot projects

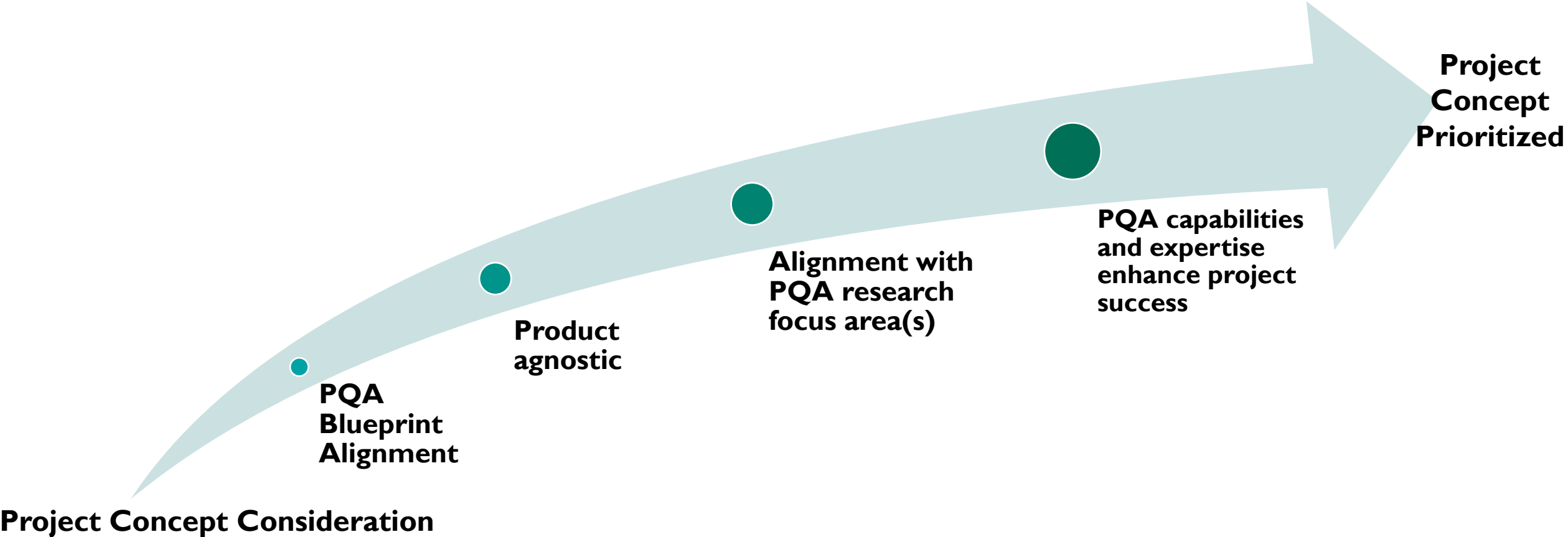
Secondary

- Administrative claims
- Public data sets

Data Access

- Medicare research sample
- Medicaid data
- Others in collaboration

Research Project Considerations



National Impact and Reach

Presentations

Podium Presentations

Expert Panels

National Webinars

Scientific Posters

Publications

Peer-reviewed Publications

National Reports

Editorials & Blogs

Perspective Pieces



Collaborative Partners

Pre-Measure Development



Post-Measure Development



Non-Measure Quality Related



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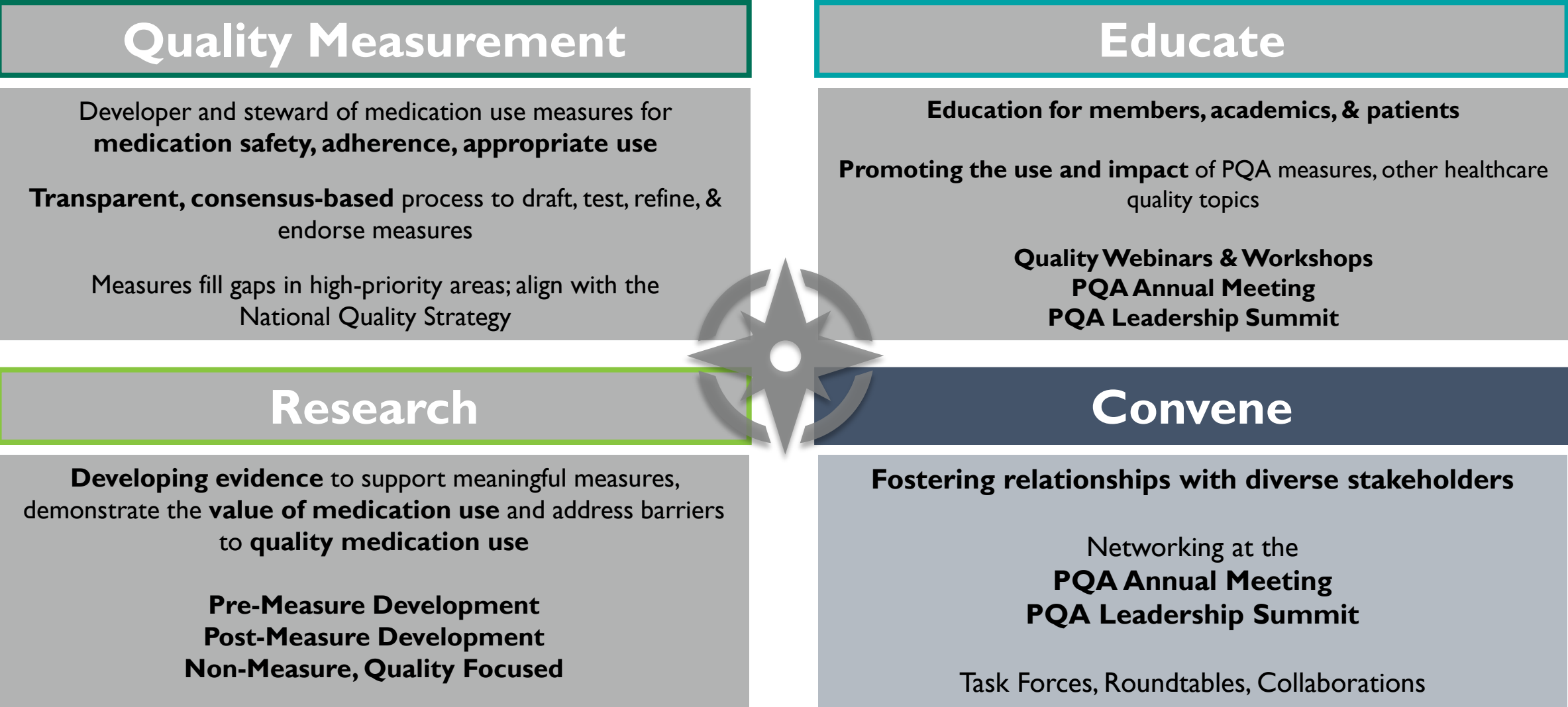
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Research

Explore opportunities to **Collaborate & Partner**
Partner as a **Study Sponsor**
Keep up with the latest from the **Quality Innovation Research Center (QIRC)**

Convene





National Meetings



- 400+ attendees
- Typical Attendee: Managers through C-suite
- **Thought leading** general sessions
- **Quality** improvement focused breakouts
- Key **networking** between sessions
- **Brand exposure** and **business development** opportunities



- **Invitation only** event for **PQA members** and meeting sponsors
- Typical attendee: Directors through C-suite
- 150-200 **influencers** and **decision makers** attending
- **Active** attendee **engagement** throughout meeting
- Key **networking** opportunities throughout meeting

PQA Convenes

PQA Convenes is designed to:

- **Explore how medication use quality and pharmacist-provided care** can improve care delivery, patient and provider experiences, and patient outcomes
- **Clarify unmet market needs, gaps in care, or interventions** that can be realized through research, education, and collaboration
- **Provide a collective call to action**

Previous PQA Convenes:

- **Oncology**
- **Pharmacy Measures**
- **Medication Therapy Management**



Quality Measurement

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Questions

Chris Kotschevar

Director of Stakeholder Engagement

CKotschevar@PQAalliance.org